**PROCEDURE IN CASE OF DAMAGE OR CAR BREAKDOWN**

In the event of damage to, or a breakdown involving, the rented vehicle, please contact the Rentis Hotline immediately at +48 720 200 500 (available 24/7).

To properly document the situation and for your safety, please take photos of the vehicle as per the instructions below and send them via email to: [infolinia@rentis.pl](mailto:infolinia@rentis.pl)

A visual guide for how to correctly take the photos described in points 1–4 can be found on the reverse side of this page.

1. Stand around 2 meters from the rear-right corner of the vehicle – the photo should capture both the right side and the rear;

2. Stand around 2 meters from the rear-left corner – the photo should capture both the left side and the rear;

3. Stand around 2 meters from the front-right corner – the photo should capture both the right side and the front;

4.Stand around 2 meters from the front-left corner – the photo should capture both the left side and the front;

5. A photo of the dashboard (above the steering wheel) showing the current mileage and fuel level;

6. Additional photos showing any visible damage (if applicable).

Inside the glove compartment on the passenger side, you will find the **DRF (DZS) Damage Report Form (Druk Zgłoszenia Szkody)** and a **Joint Statement on a Road Incident.**   
Please fill out the appropriate document clearly and accurately, according to the actual course of events, and send a photo or scan of the completed and signed form to: [infolinia@rentis.pl](mailto:infolinia@rentis.pl)

In the event of any damage to the vehicle (e.g. collision, being hit, damage to any part of the car, etc.), it is mandatory to call the Police so they can issue an official report at the scene.

If you have any additional questions or concerns, please do not hesitate to contact our Hotline at +48 720 200 500 - our team will be happy to assist you.

Photo guide for points 1–4 is shown on the reverse side of the first page:

Obraz zawierający szkic, rysowanie, clipart, diagram

Zawartość wygenerowana przez sztuczną inteligencję może być niepoprawna.